



Texas Division of Emergency Management State Situation Report

New Information is in Blue Text

Event Name	21-0003 February Winter Weather 2021
Date	February 18, 2021
Time	0900
Operational Period	February 17, 2021- February 18, 2021
Report Number	7

Regions Affected	
DPS Regions Affected	1, 2, 3, 4, 5 & 6
DDCs Active	1, 2, 4, 6, 17, 20, 21 & 22

STATEWIDE CURRENT SITUATION: Another round of freezing precipitation has started its transition through the state adding ice and snow to the existing ice and snow. Texas continues to experience power outages across the state. Currently there are more than 3.1 million customers without power in Texas. Some Texans have been without power since Sunday February 14. The ripple effects of the lack of power are being felt with other services like water, broken water lines in residences as the pipes freeze due to the lack of electricity/heat.

On February 17, Governor Abbott provided an update on the state's response to severe winter weather conditions and power outages throughout the state. The Governor discussed the weather forecast, response efforts to assist Texans in need, water quality, and other issues affecting communities across the state.

The Governor discussed the current power situation in Texas and what the state is doing to get more Texans back online. There still remains about 10,000 megawatts (MW) that are off the power grid in Texas. About 6,000 MW have been added to the Texas grid over the past day, which is equivalent to power for about 1.2 million households. In addition to the 6,000 MW restored to the grid, additional power generation from coal and other sources will continue to come online throughout Thursday. Small natural gas generators should sporadically add megawatts over the next 24 hours to help bring electricity to thousands of Texans. There are still challenges with all sources of generation, resulting from mechanical difficulties, gas supply issues, and the effects of extreme winter weather conditions.

The Governor has ordered natural gas producers not to export product out of state until February 21 and instead sell it to providers within Texas. The Governor also noted that he has been working closely with the White House to provide additional resources for Texans and expand the supply of the energy in the state. The Texas Railroad Commission has worked closely with the Public Utility Commission, Electric Reliability Council of Texas, and other state and local agencies to ensure that electricity and gas can swiftly be provided across the state.

The Texas Commission on Environmental Quality (TCEQ) addressed water quality issues impacting communities across the state. TCEQ is working with water quality labs to ensure the safety of drinking water. TCEQ is also working with the Environmental Protection Agency (EPA) to identify other water quality labs in partnering states to provide additional assistance.

Snow and sleet are expected in Northeast Texas over the next few hours. Another round of precipitation will make it's way across the Southern part of the state over the next 24 hours. Most of the state will continue to face freezing temperatures for the next few days. Across the state, the temperature should begin getting above freezing on Saturday. Road conditions will remain challenging for the next few days as well. For updates on road conditions, visit DriveTexas.org.

The Governor discussed the ways the state is dealing with plumbing challenges. The Texas Board of Plumbing Examiners is able to give provisional licenses to out-of-state plumbers to increase the response to burst pipes and flooding. The Governor will also issue a waiver that allows plumbers currently holding an expired license to assist with Texans in need following the storm through the waiving of certain fees and examination requirements.

Texas Division of Emergency Management (TDEM) Chief Nim Kidd noted that many state agencies are continuing to work together to support local officials, first responders, and communities impacted by the weather. The Texas Department of Public Safety have transported fuel, blood, and other resources to hospitals and other essential facilities, and have responded to vehicle crashes throughout the state. Over 4,500 Texas Department of Transportation employees are operating over 740 snowplows and other equipment to address the ice on interstates throughout Texas. The Texas Department of State Health Services, the Texas Health and Human Services Commission, and the Texas Parks and Wildlife Department are also assisting in the state's response.

TDEM has been assisting in the establishment of warming centers throughout the state. Over 300 warming centers are operational. For more information on warming centers and to find one near you, visit: <https://tdem.texas.gov/warm/>. TDEM is also working with the Federal Emergency Management Agency to increase disaster resources for Texans impacted by the storm.

"The State of Texas is working around the clock to provide the resources, assistance, and support that our communities need to respond to the impacts of

this winter weather," said Governor. "We will continue to exhaust all available methods to restore power for Texans and ensure that our communities can recover."

On February 15, Governor Abbott announced that the State of Texas is deploying maximum resources to local officials throughout the state to respond to severe winter weather and to restore power to our communities. State agencies are sending resources and personnel to help local officials clear roadways and to assist essential workers, such as healthcare professionals and power grid workers, in carrying out their essential duties.

Furthermore, Governor Abbott and the Texas Military Department have deployed the National Guard across Texas to conduct welfare checks and to assist local authorities in transitioning Texans in need to one of the 135 local warming centers that the state has helped establish across Texas.

On Sunday, Governor Abbott sought and received a waiver from the U.S. Department of Energy that allows Texas power generators to increase production. Unfortunately, some of those generators are unable to increase production at this time because their operations have been frozen by weather conditions. They are working to get their power production back on-line.

"Due to the severe weather and freezing temperatures across our state, many power companies have been unable to generate power, whether it's from coal, natural gas, or wind power," said Governor Abbott. "ERCOT and the PUC are working non-stop to restore power supply. The state has also deployed resources to assist Texans without power and to help essential workers continue to carry out their jobs. In the meantime, I encourage all Texans to continue to stay off the roads, and conserve energy as state agencies work with private providers to restore power as quickly as possible."

ERCOT's ability to provide power has been limited by the ability of private power generators of all sources, including natural gas, wind, and solar, to generate power for the grid. To avoid large scale blackouts and damage to the grid, the Electric Reliability Council of Texas began implementing outages to preserve the integrity of the power grid while the companies that generate power work to restore power generation.

Previously, Governor Abbott issued a disaster declaration in all 254 counties, deployed resources throughout the state, and ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day.

The Governor also previously requested a Federal Emergency Declaration for Texas in response to the severe winter weather, which was granted by the Biden administration.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state (EM-3554-TX). The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

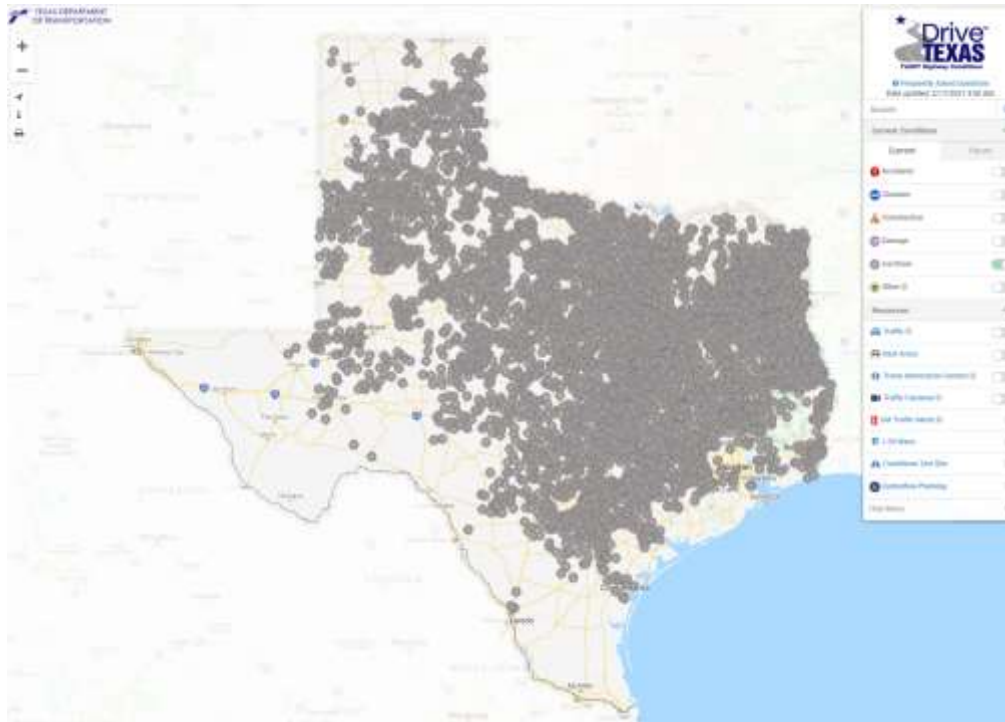
This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

On February 13, Governor Abbott provided an update from the Alternate State Operations Center on the severe winter weather that is impacting the State of Texas. The Governor noted that snow and ice are expected throughout Texas for the next few days and ultra-low temperatures will linger throughout the upcoming week — meaning that many road closures and extremely dangerous conditions are expected. The Governor also announced that he will request a Federal Emergency Declaration from the White House to make additional resources available for communities impacted by this weather event.

The Governor addressed power and energy concerns on Monday and Tuesday. Power companies already have crews in place, and other states have deployed power crews to Texas to assist in potential power outages. The Texas Railroad Commission has suspended regulations to ensure churches, hospitals, residences, and other human resource facilities have access to gas throughout the winter weather event. The State of Texas is asking Texans to begin conserving energy now to ensure power and energy are available early next week by unplugging devices when not in use, closing windows and blinds, and adjusting thermostats to 68 degrees or below. The Governor and Texas Division of Emergency Management (TDEM) Chief also discussed the increased risk of carbon monoxide poisoning in such conditions and urged Texans to avoid heating their homes with ovens or stovetops and only use generators or grills outdoors and away from windows.

Local officials have established 34 warming centers in communities across the state and sent numerous vehicles, wreckers, ambulances, and personnel to assist in stranded motor operations and community support. Governor Abbott urged Texans to stay off the roads if they can and immediately call 800-525-5555 for roadside assistance if they become stranded on the road. The Texas Department of Public Safety has activated over 3,000 troopers that are working 24/7 to assist communities with their response. The Texas Military Department has also deployed Guardsmen to perform welfare checks in remote areas of the state.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.



OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

Region 1 (Includes DDCs 4, 5, 6, and 22)

North Texas Municipal Water District requires a two hour shutdown window before power is disrupted or it will produce major water main breaks across their operating system in Collin, Dallas, Denton, Grayson, Hopkins, Hunt, Kaufman, Rains and Rockwall Counties.

DDC 4A Hurst: (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

DDC 4A escalated to Level II. [Road conditions are improving for now. The main issues are needs for water and fuel.](#)

One Texas Military Department (TMD) District Coordinator (DC) will be assigned to DDC 4A.

Disaster Declarations were issued for Denton, [Fort Worth](#), and Tarrant Counties, and the Cities of Everman, Grapevine, and Watauga.

Boil water notices were issued for the Cities of Fort Worth, Haslet, and Lake Worth.

There are multiple power outages across the district.

Denton County: [The City of Denton issued a boil water notice.](#)

Tarrant County: The Fort Worth water utility cannot supply water to the residents of the City of Lake Worth. The boil water notice is expected to last through Thursday, February 18.

The City of Lake Worth has opened a warming center at Lake Worth Baptist Church located at 4445 Hodgkins Road.

DDC 4B – Garland (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

The DDEOC is activated at Level 1 with multiple state agency partners to handle power outage issues and numerous response needs.

Power:

- The Texas power system is currently facing an unprecedented shortfall of electric generation. ERCOT has requested Oncor and utilities across the state to implement controlled power outages to reduce high demand and protect the integrity of the electric grid.
- The length of these controlled outages have been significantly extended due to the current emergency grid conditions and severe cold weather. These could be required through Tuesday. Oncor customers are to be prepared to be without power for an extended period of time.
- Critical facility and shelter lists were submitted to the SOC for inclusion in the State Warming Center Map and for PUC/ERCOT prioritization Consideration.
- Multiple jurisdictions affected by electrical and water supply outages as a result from the winter storm.
- Energy providers and local jurisdictions are working to repair and restore critical infrastructure. Multiple.

Collin County: Republic Services has canceled all trash services for the Town of Fairview through Monday, February 22.

Dallas County: The Dallas County Judge issued a disaster declaration and an executive order on February 15.

The City of Glen Heights issued a disaster declaration on February 15.

Criswell College in the City of Dallas will be closed Wednesday, February 17.

[The City of University Park issued a boil water notice.](#)

DDC 5 – Mt. Pleasant (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

Communities are still recovering from power loss due to unplanned outages and rolling blackouts. Warming centers and shelters are being established throughout district in response to power loss. Water supply has been interrupted for several communities due to pumps freezing. All roadways are being affected and most businesses, schools, and government offices are closed.

Bowie County: I-30 westbound was closed at mile marker 197 due to a collision.

Delta County: A power restoration priority is at City of Cooper Water Distribution Plant for a power outage that has completely disrupted the water supply within the city.

Hopkins County: Hopkins County EMS AMBUS is in the process of relocating residents from the Birchwood Manor Nursing Facility to the Rock Creek Nursing Facility in Sulphur Springs. Cooper Fire Department and Delta County Sheriff's Office are assisting.

Lamar County: Lamar County has opened four warming centers. There is a critical water level in the storage tank in the City of Paris due to the power outage.

DDC 6 – Tyler (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

Widespread impact of snowfall and sleet covering area. Increased amounts of accumulations of snow and ice have affected roadways and electrical power in the area. A second winter storm is forecast to enter the area on Wednesday, February 17, and additional snowfall is forecast. Increased amounts of ice and snow accumulation could result in major power outages and disruption of trade.

Multiple Nursing Home, Assisted Living, Long Term Care facilities experiencing electrical outages for over 48 hours.

[Gregg County:](#) The City of Kilgore issued a boil water notice.

Henderson County: Henderson County issued a disaster declaration on February 14. The City of Chandler [and the City of Athens](#) issued boil water notices.

University of Texas Health – Athens; has requested the state provide containers of water to support their need to prepare meals for patients and staff, due to the loss of water pressure and a boil water notice.

Smith County: Oncor was able to restore continuous power this afternoon to the Lake Palestine pump station in the City of Tyler and is preparing for treatment, which is expected to take 12 hours to complete the process and pump the treated water into the city's main lines.

Van Zandt County: City of Grand Saline has requested the state to provide cots, blankets, food and water for two warming shelters they have opened, along with additional food and water to assist homebound residents.

Wood County: Wood County has requested the state provide food, water, cots and blankets in support of homebound residents and warming shelters in the county as they become available.

DDC 22 – Sherman (Includes: Cooke, Fannin and Grayson Counties)

The district is experiencing widespread water system outages or decreased pressure. Potable water resource requests are drastically exceeding availability.

Cooke County: The City of Gainesville issued a disaster declaration on February 15.

Fannin County: Power disruptions have created an issue with the county and City of Bonhams PSAPS, 911 services, and cell phone communications.

Grayson County: Texoma Medical Center in the City of Denison will have to evacuate 288 patients if the water supply is not resolved in 24 hours.

Greater than 50% of the county residents are in either a complete outage or boil water advisory.

The City of Tom Bean issued a boil water notice.

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)

DDC 13 – Bryan (Includes: Brazos, Burleson, Grimes, Leon, Madison, Robertson and Washington Counties)

A Winter Storm Warning is in effect from midnight Tuesday night until 6:00 AM Thursday. [Hard Freeze Watch is in effect for Thursday night/Friday morning.](#)

[Most of the ISDs in the district have cancelled classes for Thursday and some of them have cancelled classes for Friday too.](#)

Caldwell ISD is closed and will move to virtual instruction on Thursday. Navasota ISD is closed and will move to virtual instruction on Friday.

All county offices will be closed on Wednesday, February 17 in Burleson and Grimes Counties. All offices will be closed on Wednesday, February 17 in the City of Brenham.

Madison County: [North Zulch MUD is suspending water service to all customers until further notice in Madison County starting at 7:00 PM February 17.](#)

The City of Madisonville issued a boil water notice.

DDC 14 – Lufkin (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)

A new Winter Storm Warning went into effect at 6 PM Tuesday. Tuesday night, through Thursday Afternoon, heavy snow, and ice accumulations likely. 6-8 inches of snow possible north, lesser amounts possible south, with an inch or less likely in some areas. Ice accumulations of 0.25-0.50 inches along and south of I-20. Heaviest precipitation will likely occur during the day on Wednesday.

Angelina County: Hudson ISD will be closed on February 15-19.

Houston County: Grapeland ISD will be closed on February 16.

Jasper County: Jasper ISD will be closed on February 15-19.

Newton County: Newton ISD will be closed on February 15-16. Burkeville ISD and Deweyville ISD will be closed on February 15-19.

Newton County will be opening a warming center at the Iris and Ann Howard Civic Center located at 213 East Court Street in Newton, beginning at noon Monday and ending at noon on Wednesday. Red Cross will be sending support staff.

Polk County: [City of Livingston issued a boil water notice.](#)

San Jacinto County: Coldspring ISD will be closed on February 15-19.

Shelby County: Center ISD will be closed on February 15-19.

Tyler County: Tyler County issued a disaster declaration on February 14. Five ISDs in Tyler County will be closed on February 15-19.

DDC 15 – Beaumont (Includes: Hardin, Jefferson and Orange Counties)

DDC continues to monitor weather conditions. Sabine Pass ISD will be closed Monday, February 15 and Tuesday, February 16. The City of Bridge City will be closed Monday, February 15 and Tuesday, February 16. Vidor ISD will be closed on Monday and a 2-hour delayed start on February 16. Lamar State College in Orange will be closed both Monday and Tuesday.

Jefferson County: The City of Port Neches is experiencing a decrease in system-wide water pressure. A boil water notice was issued.

The City of Nederland issued a boil water notice.

The City of Groves has requested the state to provide one 18-wheeler trailer of palatized water to be distributed to their residents, due to the failure of their water system.

[The City of Port Arthur issued a boil water notice.](#)

Orange County: City of Bridge City issued a disaster declaration on February 14.

DDC 16A – Houston (Includes: Chambers and Harris Counties)

Harris County: Harris County has activated the EOC to Level 1. Houston Office of Emergency Management is also activated to Level 1. The City of Seabrook issued a boil water notice.

[The Harris County Office of Homeland Security & Emergency Management \(HCOHSEM\) remains at Level 1 – Maximum Readiness in response to the winter weather impacts in the region.](#)

[Temperatures are expected to fall back below freezing tonight, especially north of I-10. Additional light precipitation is possible with bridges and overpasses likely freezing over again. Another hard freeze is possible Friday morning with temperatures dipping back into the 20s before warming returns this weekend.](#)

[The primary concern is impacts caused by the extreme cold in the region since Sunday. Electrical generation systems statewide are working at a severely reduced capacity. Downstream impacts to other critical sectors such as transportation, telecommunication, water utilities, healthcare, and retail commodities will continue over the next week and beyond.](#)

HCOHSEM is working with representatives from all of these sectors to maintain situational awareness and support restoration and recovery efforts. A recovery page will be added to the ReadyHarris website in the coming days to assist residents in navigating available assistance resources.

Boil water notices have been issued for more than 30 jurisdictions and utility districts across Harris County and that number is likely to grow. Harris County Public Health (HCPH) has requested that jurisdictions and utility districts report their boil water notice to Jason Ling at jason.ling@phs.hctx.net. HCPH has created a live map of impacted areas available at www.readyharris.org.

A Commodities Tracker has also been added to our website to help residents find open retail stores in their neighborhoods. Location and hour information is provided by the retail companies.

HCOHSEM reminds all jurisdiction that HCOHSEM is collecting SWEAT data. We also encourage submitting Disaster Summary Outlines to TDEM as needed.

City of La Porte offices will be closed Thursday, February 18.

The Seabrook-Kemah Bridge in the City of Seabrook is open and the city is starting to see power return. The Seabrook water system is still seeing critically low levels due to busted pipes and leaks throughout the city. The City is still under a boil water notice. The city's phone lines have been restored. Waste Management will resume service on Thursday, February 18, but the city offices will stay closed until Monday, February 22.

DDC 16B – Texas City (Includes: Brazoria and Galveston Counties)

Brazoria County: Due to icy weather, the Alvin Community College campus will be closed February 15 & 16. The City of Danbury and Danbury ISD will be closed February 15 & 16. The City of Clute issued a disaster declaration on February 12.

A boil water notice was issued in the City of Pearland [and the City of Holiday Lakes](#).

[The City of Richwood](#) is now pumping water, but the boil water notice is still active. City Hall will remain closed.

Galveston County: Galveston ISD, Dickinson ISD, and Texas City ISD will be closed February 15 & 16. The City of Dickinson issued a disaster declaration on February 14.

The Salvation Army in the City of Galveston is open for up to 62 people during the upcoming cold weather. The shelter will shift from emergency overnight only to 24-

hour operations. COVID-19 guidelines will be followed, and screening for entry will take place at the facility.

The College of the Mainland in the City of Texas City will be closed through Thursday, February 18.

The Galveston National Laboratory has requested the state to provide 1,000 gallons of reverse osmosis (RO) water to ensure the health and safety of the research animals in the lab where COVID research is being conducted.

Galveston County Jail has requested the state to provide 100 pallets of bottled water, 1,000-2,000 gallons of potable water to provide for the cooking of food for the inmates and staff, and 2,000-4,000 gallons of non-potable water for the sanitation of inmates, due to the failure of their water system.

The City of Friendswood issued a boil water notice. All City facilities except the Friendswood Library will be closed Thursday, February 18. The Library will be open Thursday as a Warming Facility from 10:00 AM until 6:00 PM.

DDC 16C – Conroe (Includes: Liberty, Montgomery, Waller, Walker Counties)

Liberty County: City of Liberty offices will be closed Thursday, February 18.

Montgomery County: The City of Magnolia issued a boil water notice.

Walker County: Walker County issued a Disaster Declaration for Severe Winter Weather on Friday, February 12. Warming Shelter opened at the Walker County Storm Shelter in Huntsville.

Walker County has requested the state provide four 18-wheeler trailer loads of palletized water due to the loss of their water supply in Huntsville and Riverside. The bottled water is needed by the Huntsville residents, the Huntsville Memorial Hospital for patients and staff and the United Methodist Church for Riverside residents due to their failed water system.

DC 16D – Rosenberg (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton Counties)

Disaster District Emergency Operations Center (DDEOC) 16D has activated to a Level I Virtual (Emergency Conditions)

Over half of families in DDC 16D remain without power, totaling over 300,000 homes. Major roads, bridges, overpasses remain hazardous to travel. Schools, colleges, are closed until further notice.

Boil Water , Water Low Pressure Warnings are issued for the following:

- Fort Bend County - WCID #2 Stafford.
- Fort Bend County - Quail Valley, Thunderbird Utility District No. 1, Palmer Plantation MUD No. 1, Palmer Plantation MUD No. 2, and Harris County WCID – Fondren Road.

City of Pearland boil water notice/low water pressure at the Shadow Creek Ranch Water Production facility and loss of power at the Alice Water Production facility.

All schools, colleges, are closed until further notice

Wharton County: There were two multi-vehicle collisions on US 59 near the City of El Campo.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 19 Laredo (Includes: Jim Hogg, Starr, Webb and Zapata Counties)

DDC 19 Increased the readiness level to level II on Sunday, February 14. Laredo Medical Center is running on emergency power. TxDOT is discouraging travel on I35 from Laredo to Cotulla. Travel is also discouraged from Sullivan City to the Webb /Zapata Countyline on US 83. Due to icy conditions on the roadways. [Approximately 29,179 customers without power in the following counties of Zapata, Webb, Starr, and Jim Hogg. Zapata landlines are down due to power outage in the county. TXDOT is discouraging travel on I35 from Laredo to Dilley. Due to icy conditions on the roadways. Laredo International Airport is open, scheduled flights are delayed.](#)

Starr County: Rio Grande City water plant is on generator power.

Webb County: Laredo Medical Center is still having intermittent issues with both power and low water pressure.

Zapata County: The City of Zapata water plants are on generator power. City of Zapata landlines are down due to the power outage in the county.

DDC 20 – Corpus Christi (Includes: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, Nueces, Refugio and San Patricio Counties)

DDC 20 has moved from a Level III to a Level II (virtual) escalated response conditions beginning at 8:00 AM on Saturday, February 13.

[A Winter Weather Advisory is in effect late tonight for portions of the northern Brush Country. A Freeze Warning is in effect tonight through Thursday morning for much of South Texas.](#)

Aransas County: A shelter was opened at the Fulton Fire Department and the Fulton Community Church.

The City of Rockport issued a boil water notice.

Bee County: The City of Beeville has issued a boil water notice.

Brooks County: A warming center was opened at 100 Jersey Lane, Falfurrias, TX.

Jim Wells County: Jim Wells County Judge Juan Rodriguez and the Office of Emergency Management continue to work with TDEM representatives as well as local city and county officials to get resources back up and running. The County made requests to the state for potable drinking water and generators for city water departments.

City of Alice: The City of Alice is without Power. There is one Nursing Home and one Senior center that currently do not have HVAC capabilities. Alice EOM is coordinating additional generators to power HVAC systems at these locations. DSHS and Local Health Authority is assisting.

City of Orange Grove: A boil water notice was issued.

City of Premont: No electricity in the town but able to utilize one water well with the generator. There were issues yesterday with the Lift station and numerous water pipes busting throughout the city.

Kleberg County: Kleberg County is opening the Human Services Building as a warm zone for residents from 10:00 AM Saturday, February 13 until 3:00 PM Monday, February 15.

All Kleberg County offices will be closed on Tuesday February 16 in conjunction with Monday (President's Day) - due to extreme cold and freezing conditions. Kleberg County Emergency Crews are on standby for anyone in distress.

The City of Ricardo is without water.

The City of Kingsville's water system is operating at 100%. The City of Kingsville is assisting the City of Ricardo and STWA with a means to supply potable water to Ricardo. Both the North and South Wastewater Treatment plants are up and operational.

Live Oak County: Live Oak Nursing Home is on 100% generator power as of February 16. George West City service is still without water and sewer, and parts of the systems are still without power. Lagarto Community is still without power to local water distribution. The City of Three Rivers issued a boil water notice. El Oso water system, which distributes to Northern Live Oak County rural areas, issued a water outage to customers February 16. Working with AEP, Talen Energy, TxDOT,

Nueces County, City of Corpus Christi, Barney Davis Energy, and local representatives to bring the Barney Davis Power Plant back online after loss of cooling water.

Nueces County: Nueces County EOC has fully activated for this winter event. Most EOC members will be remotely operating. Nueces County is in communication with City of Corpus Christi on all warming center and shelter options. Working with Robstown and the Western cities of Agua Dulce, Bishop, Driscoll, and Petronila. Nueces County is declaring a local state of emergency which is in progress as well as anticipate closing Nueces County buildings through Tuesday.

Nueces County Courthouse will remain closed Wednesday, February 17.

City of Corpus Christi: The City of Corpus Christi, in partnership with the American Red Cross, Mother Teresa Shelter, and the Gulf Coast Humane Society, has activated a Short-Term Shelter at the American Bank Center (ABC). The shelter opened last night had 39 guests stay overnight. Pets belonging to guests were transferred to the humane society. The city has coordinated with a group to do outreach for today notifying homeless of the temporary shelter at the ABC. They have teams distributing warm clothes and blankets at these sites. Salvation Army is also housing guests at their facility, at this time they are at capacity. If someone shows up at the Salvation Army, the City will be notified and arrange for transportation to the ABC.

The City also is working on an operational plan to offer daytime warming centers within the city limits.

Additionally, the City has engaged numerous state and local agencies, including the Texas Department of Emergency Management, Texas Department of Transportation, the Port of Corpus Christi, Nueces County, AEP of Texas, the Corpus Christi Council of Governments, the Downtown Management District, Christus Spohn, the Robstown Fire Department, and the American Red Cross.

Residents who receive water from Nueces Water Supply Corporation Salvadura station between Banquete and Agua Dulce must boil water. Public Water System customers located in Calallen, Corpus Christi, and Flour Bluff are also on a boil water notice. Padre Island customers also on a boil water notice.

The City of Corpus Christi will remain closed along with most city offices including City Hall, Development Services, Public Libraries, and Senior Centers on [Thursday, February 18](#). The Municipal Court will be closed, and all hearings scheduled for Wednesday were canceled.

[City crews are beginning to systematically move through the city to determine the location of a compromised water main. Water customers can expect to experience intermittent and disruptive water service as crews work from the northwest corner of the city toward the west.](#)

Port of Corpus Christi: Coordinating with TxDOT to ensure Joe Fulton International Corridor bridge remains pretreated to prevent ice. City of Corpus Christi has provided signage and will assist with responding to bridge as needed if ice accumulation is detected. Port PD will closely monitor. Port EM continues to share weather updates with port users and is monitoring stakeholder operational concerns accordingly. The Aransas-Corpus Christi Pilots have stopped boarding vessels due to Gale Force Winds and Record Low Temperatures. This Applies to all areas of the Ship Channel.

Refugio County: A shelter was activated at the FEMA Dome at 702 Lock Street, Woodsboro, TX.

San Patricio County: Ingleside on the Bay will be on a boil water notice until cleared by TCEQ. Water issues developed due to electric grid system outages. Generators have been put in place and tanks are being filled.

Water service has been temporarily restored in the City of Mathis, but the water still needs to be boiled for consumption.

City of Aransas Pass: The city has issued a boil water notice. Intermittent low and possibly no water pressure may be experienced until the water system is fully operational.

Aransas Pass Public Works has established a water filling station on Yoakum Street behind the old hospital. The is not potable until boiled. Harbor Bridge is now open. The City will be turning off water tonight starting at 10:00 PM, and should be turned back on early morning after storage tanks fill up.

City of Mathis: Currently without power and water.

DDC 21 – Weslaco (Includes: Cameron, Hidalgo and Willacy Counties)

Cameron County: Shelters are now open at the Ozanam Center in the City of Brownsville and Loaves and Fishes in the City of Harlingen.

The Cities of Harlingen and South Padre Island and Cameron County submitted a Disaster Declaration.

East Rio Hondo Water Supply Corporation and Laguna Madre Water District issued boil water notices.

Hidalgo County: Shelters are now open at the Lucero Del Norte Community Church and the Mercedes Safe Dome in the City of Mercedes, the Vanguard Academy Gymnasium in the City of Pharr, the Salvation Army in the City of McAllen, and the Mission Parks & Recreation in the City of Mission.

The Cities of Edinburg and Alamo issued boil water notices. Sharyland Water Supply, Military Highway Water Supply Corporation, and North Alamo Water Supply issued boil water notices.

Hidalgo County and the City of Mercedes submitted disaster declarations.

DDC 24 Del Rio (Includes: Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

DDC 24 will remain at Level III, Increased Readiness. DDC 24 is not anticipated to be activated.

Dimmit County: Reports Carrizo Springs CISD reports; Tuesday February 16 Staff to report at 9:30am. Students at 10:00am. Warming shelters remain on standby. Power outages in parts of Asherton and Big Wells. Carrizo Water Department is addressing lack of water in parts of the city. 2nd dose of vaccinations still on going at the Dimmit County Rodeo Arena and Convention Center. Issue with nursing home without electricity/heat; item addressed by Dimmit County EMC; who contacted the nursing home and advised all is well – she'll keep in contact. Regarding Water issue fixed in Carrizo; it is being addressed. Asherton and parts of the County are still without electricity. Working with Baptist Church and Sheriff Office to place displaced families in local hotels. Carrizo Spring Civic Center, as a shelter, is being considered for opening – Pending, Have supplies (blankets/pillows, cots, towels, toiletries).

Edwards County: Rocksprings ISD is cancelling their staff development for teachers tomorrow. No word on students coming back to school on Tuesday yet. Information from the Sheriff's Office; FM 2995 is the only road closed because of down power lines. TX55 North has several power lines down up to FM2995 but it is not closed, poles are in the right of way. The crews have not made it out to TX41. FM2523 is not closed just icy conditions. [Edwards County requesting, via STAR, Water for citizens, and fuel for responders.](#)

Kinney County:

Kinney County is without electricity and without water; pumps are down due to lack of electricity. 22 pallets of water has been requested via STAR, delivery to the Kinney County Civic Center 202 Spring St, Brackettville, TX. [Kinney County is requesting generators and technicians to hook-up such.](#)

La Salle County: Half of La Salle County is reported without electricity, along with the La Salle County EOC area. The Sheriff's Dept. Communications generator is not functioning, crews are working to restore it; presently working at the EOC which is under generator power. There is no indication from AEP to when

restoration is expected/as advised by ERCOT. EOC powered by generator, assisting in providing communication for Sheriff's Dept., EMS, and Fire Dept. [La Salle County is requesting fuel for responders \(unleaded and diesel\), water for citizens – STAR to be sent in.](#)

Maverick County: Maverick County/City of Eagle Pass have opened a shelter at the EP Multi-Purpose Center, 480 S. Adams, Eagle Pass, TX. Eagle Pass ISD has cancelled all remote learning due to power outages.

Real County: Leahey ISD (LISD) will have a two-hour delayed start on Tuesday, 2/16/21. They will continue to monitor the weather and make additional adjustments to this week's schedule as needed. Power outage at Twin Forks subdivision has not been restored and remains since 8:00pm last date. Camp Wood is also reporting power outages. [Camp Wood shelter is dire need of water for citizens and fuel is needed within both Camp Wood and Leahey communities.](#)

Uvalde County: AEP has advised they are shedding power across the region. Approximately 85 percent of residents in Uvalde county and the City of Uvalde are without electricity. Reports of two Nursing Homes without generator power and one Assisted Living Facility lack heat and generator; issue addressed by Uvalde County EOC – Diesel and Assisted Living Facility elderly moved to warming location at Civic Center. [Uvalde County has requested 22 pallets of bottled water, 2000 meals ready to eat, via STAR.](#)

Val Verde County: The Del Rio Civic Center, 1915 Veterans Blvd, has been made available as a warming shelter; it is operational. Water system for Del Rio is not operational, citizens without water. No electricity throughout the entire city. VVRMC under generator power. [Val Verde County has request 22 pallets of bottled water via STAR.](#)

Zavala County: Monday, Crystal City ISD - 100% remote learning. All teachers working from home. Maintenance will report at 10:00 am. There has been loss of electricity in some parts of the county and city, affecting Housing Authority. No accidents have been reported. [Zavala County has request 22 pallets of bottled water and 3400 blankets to support La Pryor, STARs have been submitted. Home of Living Faith Church, 616 E. Val Verde St, Crystal City has been opened as warming center.](#)

Region 4 (Includes DDCs 8, 9, and 10)

DDC 8 El Paso (Includes: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis and Presidio Counties)

Numerous jurisdictions in DDC08 are still without power from the rolling brownouts. The majority of Marfa in Presidio County has been without power since Monday at 4am. The portion of town that has power is where the school is located which is being utilized as a warming center but all fueling stations, grocery stores, Court House, Fire and Sheriff's Office continue to be without power. Residents are having issues in getting fuel and food due to the power outage. Jeff Davis County is also having the same issue with fuel and grocery stores. TxDOT is supplying non-potable water for emergency use and to provide water to livestock due to lack of power and generators in Jeff Davis County. Brewster County also has areas specifically in Alpine that have not had power since 4am Monday. Currently there is one fueling station with fuel, one that is out and another one that cannot dispense fuel due to lack of electricity.

Culberson County: The mayor from the City of Van Horn received a call that the Natural Gas Transmission into the city is going to be stopped until further notice due to a shortage at the West Texas Gas Company.

DDC 9 Midland (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties):

The Salvation Army and at least one local non-profit is operating warming shelters. If the situation worsens and they need to set up a shelter the Red Cross has offered logistical support. Team Rubicon has offered manpower. Multiple day cares across the district are closed. The City offices of Andrews, Big Spring, Midland and Odessa will have delayed openings. The offices of Ector and Midland Counties are closed. There are 33 schools and colleges that are closed/delayed or have moved to virtual instruction. [Midland County is opening a warming shelter at the Horseshoe Arena located at 2514 Arena Trail in Midland. The warming shelter will be open until 5pm daily. Midland Memorial Hospital is experiencing low water pressure due to a broken main. Midland County Jail is out of water due to broken water main. Palletized water is being taken to the jail for use. Midland County will be submitting a STAR request for bottled water.](#)

Ector County: The Texas Tech University Health Sciences Center Permian Basin campus in the City of Odessa will be closed through Thursday, February 18.

Gaines County: All AT&T phones are down in Gaines County. Anyone needing to reach the Sheriff's office, including 911 calls, will need to dial direct at (432) 999-0373.

Howard County: The City of Big Spring submitted a disaster declaration on February 13.

DDC 10 – San Angelo (Includes: Coke, Concho, Crockett, Irion, Kimble, Mason, McCulloch, Menard, Reagan, Schleicher, Sterling, Sutton and Tom Green Counties)

The warming center at the First Baptist Church in Junction remains open. The Texas Department of Transportation (TxDOT) continues to run sand trucks and plows.

Region 5 (Includes DDCs 1, 2, 3, and 7)

DDC 1 Amarillo: The snow has left the area. Parts of the panhandle saw an additional 4-6 inches of snow. Cold temperatures and snow continue to impact the district and operations continue for the winter storm today and tonight. Wind Chills are expected to reach -20 degrees. Most flights coming into and out of the Amarillo International Airport were canceled.

There are 26 schools and colleges that are closed/delayed or switching to virtual instruction for Wednesday, February 17. The Amarillo Senior Citizens Association will be closed on Wednesday. Texas DPS Amarillo will be closed on Wednesday.

DDC 2 – Lubbock (Includes: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

Temperatures have fallen about 5 degrees across the area. Continued flurries with a few rounds of light snow perhaps peaking around mid-day. NWS has extended the winter weather advisory for the northern counties of the district. Satellite observations suggest the potential for another band of snow to affect the northern half of our area with and 1-2" of snow. Temperatures look to stay below freezing unless some unexpected clearing occurs. Unnecessary travel is highly discouraged.

There will be 42 schools closed/delayed or moving to virtual instruction on Wednesday, February 17.

All DPS Northwest offices will be closed Wednesday, February 17. Floyd County Courthouse will be closed Wednesday.

Yoakum County: The City of Yoakum Emergency Management Office has advised that the City water system is struggling to stay at pressure due to weather conditions. Crews are on duty 24-7 watching their wells, tanks and pumps. The public can help the system by limiting their personal use, turning off faucets as soon as the freeze risk is over, typically 30 degrees and rising, and call City utilities to turn off service if property plumbing is leaking.

DDC 3 – Wichita Falls (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

The Winter Storm Warning in effect until 6PM was changed to a Winter Storm Advisory until 6PM today. Most of the storm has passed and less than 1" of additional accumulation is expected from now until this evening. An average of 1-6" of new accumulation has fallen in the district. Average temperatures across the district is 13 degrees and the windchill is around 4 degrees at this time.

Most of the ISDs in the district are closed Wednesday, February 17.

Archer County: Archer City ran out of water reserves and have been out of power since Monday. Archer County Sheriff's Office transferred all inmates from the County jail to Clay County's jail.

The Town of Windthorst has been out of power since Monday.

Clay County: The City of Bellevue lost power Tuesday. Water reserves were depleting from the water tower due to a leaking water line, which is being repaired.

The City of Petrolia lost their water tower storage capability on Tuesday. A boil water notice was issued.

Wichita County: The City of Burkburnett had a water leak reported, which is being repaired.

DDC 7 – Abilene (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

High temperatures below freezing continue and additional sleet and snow have fallen since last report. Roads continue to be hazardous and many are snow/ice-packed but traffic continues to flow along I-20 and there are no road closures. Power and water outages continue to be major concerns. Some counties have been without power for more than 42 hours with serious impacts to elderly, homebound, and medical/long-term care facilities.

- Radio systems have been impacted by the outages, but jurisdictions have solutions in-place. Cellular, landline, and data systems have been impacted across the district due to power outages.
- Water and Wastewater Systems: While all have been impacted by the freezing temperatures and power outages, systems in Brown, Comanche, Mitchell, Nolan, and Taylor are out of service due to blackouts and generator issues. Water service to City of Abilene and the many surrounding communities served by the system has been non-operational since 1800 02/15/21

Jones County: Due to power outages, the City of Abilene was forced to shut off water at all 3 of the city's water treatment plants. It is unknown when water will be restored. Whenever service is restored, city advises residents to boil water.

Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)

DDC 11 – Waco (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)

Falls County: City of Marlin Water Treatment Plant Out of Service – Mechanical. A boil water notice is in effect until lifted by TCEQ.

Freestone County: The City of Fairfield issued a boil water notice.

Hill County: Hill County submitted a disaster declaration on February 12.

[The City of Whitney issued a boil water notice.](#)

Limestone County: The City of Mexia water supply has been interrupted and a boil water notice was issued.

McLennan County: There are two open warming centers in Waco/McLennan County. A traffic accident damaged an electrical service line on State Hwy-6 and Del Mar Ranch Road. Power is out for about 285 power meters. City of Mart Water Treatment Plant is out of service due to loss of power.

DDC 12 – Austin (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

Gasoline and diesel deliveries may be temporarily suspended for a few days in Central Texas due to the inclement weather. The following loading racks will be affected: Buda (ethanol), Mustang Ridge (gas/diesel), Cedar Creek (jet fuel), Johnny Morris Rd in Austin (gas/diesel), and Taylor (gas).

Bastrop County: The EOC has been communicating with County and TxDOT road crews throughout the day on a patch directly. The Emergency Communications Center is staffed up and staying overnight at the Communications Center.

The water plant is on the verge of shutting down. Water and generators were requested from the state.

[All schools in the County are closed. Most residents are without water. The County office is closed.](#)

Blanco County: Blanco County submitted a disaster declaration. There is no gas at the gas stations, no hotels available, and water in Blanco is frozen.

[Schools are closed for the week, county offices are closed, and warming shelters are closed. The City of Blanco issued a boil water notice.](#)

Burnet County: City of Marble Falls activated its EOC at Level II to monitor conditions and prepare to respond to the winter weather. The EOC is virtual and will not be activated overnight. City of Marble Falls submitted a disaster declaration and letter to the Governor on February 15. Kingsland Hills Nursing Home is on backup power that does not operate the heating system. They have 48 patients and only three portable heaters. Windchimes, an Assisted Living Center, has 32 patients and

does not have power and does not have a backup generator. No heaters are available and all resources have been exhausted. Power is out at the Sunrise Beach Water Plant conserving water until power is restored. Marble Falls opening warming centers.

The water main for all of Cottonwood is frozen. All schools will be closed, all city and county offices will be closed.

Caldwell County: State Hwy 21 through Mustang Ridge was closed by Mustang Ridge Police Department, Caldwell County Sheriff's Office, and TXDPS due to icing.

All schools are closed. Critical power outage causing all emergency 911/dispatch to be down. There was a major water main break in the Cities of Lockhart and Luling.

Fayette County: Virtual EOC was established. City and County offices will remain closed. No power in most of the County.

US-77 is closed at Colorado River south of La Grange. All schools are closed. Schulenburg has no water.

Gillespie County: Gillespie and Llano Counties have contacted AT&T to resolve an outage with a Gillespie cell tower. Work is in progress.

Hays County: The City of San Marcos issued a disaster declaration on February 13.

All schools will be closed Wednesday. Boil water notices were issued for the Cities of Buda and Kyle.

Lee County: Dime Box, Giddings, and Lexington ISDs are closed on Wednesday.

Warming station is set up at the Lee County Sheriff's Office. The City of Giddings and Lee County issued boil water notices.

Llano County: Buchanan Dam has no power. The City of Cottonwood has no water. RM 965 is closed due to power lines over the roadway. 90% of the City of Kingsland is without power.

Travis County: Travis County issued a disaster declaration on February 14. City of Austin: The city has activated its cold-weather and shelter plan.

City of Pflugerville issued a boil water notice.

St. David's Medical Center in the City of Austin is experiencing loss of water pressure and heat. Water trucks were sent to assist. Just under 300 patients are being transferred or discharged.

The City of Austin issued a boil water notice following the power outage at Ullrich Water Treatment Plant.

Hwy 183A is closed. SH 71 from Colorado River to Toll 130 is closed. Multiple school closures and hospitals without water.

Williamson County: The Williamson County EOC activated at Level II at 2:00PM February 13, 2021.

The City of Georgetown issued a disaster declaration on February 14.

A boil water notice was issued for City of Georgetown water customers in the Florence and Liberty Hill areas.

Southbound IH-35 in the City of Jerrell is shut down due to ice on the roadway. TxDOT is en-route to sand the interstate but have numerous 18-wheelers and passenger vehicles stranded. Traffic was backed up for approximately 10 miles.

Georgetown, Florence, Liberty Hill, Santa Rita, Northlake, Andice, Berry Creek, and Wolf Ranch neighborhoods have no water. Hwy 183A is closed. Warming stations are open in Round Rock, Georgetown, Cedar Park, and Bartlett. The City of Bartlett has no power. The City of Leander lost their water system. All County offices will be closed.

DDC 17 – Victoria (Includes: Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria Counties)

Water Boil notice for the following: City of Yoakum, Shiner, Moulton, Port Lavaca, Victoria, Goliad, Gonzales County, Ganado, Point Comfort.

Hospitals are in dire need of Distilled water to provide dialysis for patients. STARS have been entered. Product is not available locally. TxDOT still facing lack of fuel for deicing operations. They will request fuel through state contract via SOC.

Local agencies are finding what fuel is available commercially. They are close to the point that they will begin requesting fuel from the State. They have been advised to submit a STAR with the amount and type of fuel needed and include quantity to sustain operations.

Many local jurisdictions were able to find generators with local vendor company. Same company has provided tankers of non-potable water and has capability to provide up to 4,000 gals of potable water.

Roadways have cleared off pretty well and dried up, many homes' pipes are unfreezing creating leaks and reducing water pressure for several communities. STARS have been submitted to augment drinking water for residents.

Most of the City and County Offices are closed on Thursday. ISDs in the district have either cancelled or delayed classes for Thursday.

Calhoun County: Calhoun County EMS will not be transporting patients to Victoria hospitals until the weather allows. All patients will go to Memorial Medical Center Hospital.

Suncoast Resources are working on fuel for the warming center in the City of Seadrift.

Calhoun County government offices, Calhoun County ISD, Port Lavaca government offices, and Seadrift government offices will all be closed on Wednesday, February 17.

DeWitt County: There was a structure fire in the City of Yorktown. Units were unable to fight the fire with city water due to lack of water pressure and no power to city pumps.

DeWitt County offices, Westhoff ISD, Myersville ISD, Cuero offices, Yorktown offices, Sweethome ISD, Yoakum ISD, and Nordheim offices will be closed on Wednesday, February 17. Cuero ISD and Yorktown ISD will have delayed starts at 10:00 AM on Wednesday.

The water plant in the City of Cuero is back up and running.

Gonzales County: Gonzales County/City government offices, Nixon government offices, Nixon-Smiley ISD, Smiley government offices, Waelder government offices, and Waelder ISD will be closed on Wednesday, February 17.

Lavaca County: The City of Moulton issued a boil water notice.

Lavaca County government offices, Ezzell ISD, Hallettsville Sacred Heart School, Shiner Catholic Schools, Vysehrad ISD, Hallettsville government offices, Hallettsville ISD, Moulton government offices, Moulton ISD, Shiner government offices, and Shiner ISD will be closed on Wednesday, February 17.

Jackson County: Jackson County government offices, Edna government offices, Edna ISD, Ganado government offices, and Ganado ISD will be closed on Wednesday, February 17.

Victoria County: The City of Victoria has lost all water pressure. Local hospitals will be submitting STARS for water from the state.

Victoria government offices will be closed on Wednesday, February 17.

DDC 18A – San Antonio (Includes: Bandera, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr and Medina Counties)

Medina County: All Medina County offices will be closed Wednesday, February 17.

The City of Honda offices will remain closed on Wednesday, February 17.

City of Castroville Public Works crew is working at the Medina Valley Well and Well #3 to repair frozen chlorine lines and pipe fittings. Cross Hill Tank has no power. The River Bluff booster station has frozen and is unable to deliver water.

The City of Devine City Hall and the City of Natalia City Hall will be closed Thursday, February 18.

DDC 23 – Killeen (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba Counties)

TxDOT and local officials are reporting no significant roadway issues. All major roadways are open and unobstructed to travel. Some county rural roadways may have icy patches. TxDOT will continue to monitor roadway conditions within the district.

Bell County: Killeen Fire Department continues to respond to numerous wrecks, stranded vehicles, and water pipes bursting. Killeen Police Department continues to respond to numerous wrecks, stranded vehicles, and provide security at the two shelters. Killeen Public Works has issued a Stage 5 Emergency Water Shortage due to electrical issues at the Water Control & Improvement District (WCID) #1 pump stations. Oncor estimates that about 12,000 customers are without power. The Office of Homeland Security & Emergency Management (OHSEM) is requesting potable water, food assistance for shelters and first responders due to all stores being closed, and 100 tons of sand for roads and emergency vehicle access to hospitals.

Currently major Tier 1 Roadways are impassable. Multiple Emergency Response Vehicles are now stranded along roadways unable to move. Academy FD is out of commission along Hwy 95. Multiple EMS units are also out of commission and stranded along roadways. IH-35 has a major accident causing traffic issues in both directions of travel. In addition, Bell Co. Jail has had intermittent water supply issues to the jail. Multiple Warming shelters and General Population Shelters have been opened. City of Killeen is experiencing a reduction in Fire Fighting Capabilities due to water system failures.

City of Killeen issued a boil water notice.

The City of Temple emergency call center has been set up to help arrange safe transportation assistance to a Temple warming shelter. Residents can call 254-298-5550 for assistance.

Coryell County: A boil water notice was issued for the City of Gatesville. City of Gatesville has temporarily repaired the Public Water Supply issue and currently has a potable water supply.

City of Copperas Cove has been working with TDEM to secure generator power to support the Water Treatment Plant. Copperas Cove 911 System is critically close to losing communications capabilities unless additional propane is secured to refuel back-up generator. Work is being done to rectify this request.

Hamilton County: Hamilton Hospital is requesting assistance with transporting critical patients from Hamilton to other hospital systems. City of Hamilton is having electrical issues with Public Water System power outages.

Milam County: There are multiple roadway closures and obstructions throughout the county. Several roads are now impassable due to vehicle accidents.

Mills County: There is a 911 Communications System Outage in Mills County.

San Saba County: There is a 911 Communications System Outage in San Saba County.

STATE RESOURCES COMMITTED

Texas Division of Emergency Management, Texas A&M University System (TDEM): The State of Texas SOC remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff coordinating daily weather calls, processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), preparing Snapshots and the State SITREPs. The State Management Team (SMT) continues conducting operations in the Remote SOC, working together with activated members of the State's Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources. TDEM has also submitted several requests to the Federal Emergency Management Agency (FEMA) Region VI Response Center for fuel, water, transportation, ambulances, blankets, generators, and other emergency supplies.

Texas Propane Gas Association received an Hours of Service waiver from the Texas Department of Public Safety to ensure propane delivery drivers could support the additional calls for propane service to support home heating needs.

Texas Division of Emergency Management - Communication Coordination Group (TDEM-CCG): The Communications Coordination Group has alerted public, private and volunteer sector partners to be on alert for possible communications response due the [continued winter weather](#) threatening the state.

TDEM ESF 2 / Communications Coordination Group (CCG), is monitoring the situation and prepared resources in the event of communications outages. Our partners across the public, private and volunteer sectors daily assess and adjust their resources in accordance with the situation.

[As a result of widespread power outages, many communication systems are currently on backup power system. However, due to the unprecedented cold temperatures and length of power outages, the backup power systems have begun to fail. The result has impacted cell phone, internet and 911 systems across the state. The weight of the ice has also caused the collapse of several towers located primarily in West Texas. The winter weather has also impacted other areas of the country, resulting in delays in bringing resources into the state.](#)

Our ESF 2 partners have provided the following support:

Multiple Cell phone providers such as AT&T, Sprint / T-Mobile and Verizon, have been deploying resources such as generators and repair crews into the state to restore cell phone service across the state.

[AT&T continues to deploy and stage additional network recovery equipment to support customers and first responders, including SATCOLTs and generators. They continue to assess, and repair cellphone towers associated with their networks. Sprint / T-Mobile has delivered backup generators to critical facilities in Austin, Dallas and Houston. They continue to assess, and repair cellphone towers associated with their networks.](#)

The majority of outages are attributed to a lack of power for their facilities. However, where there are reports of equipment failures such as downed towers, they are deploying resources when it is safe to do so.

FEMA Region 6 ESF 2, has been conducting national conference calls with the private sector telecom industry partners. The calls help identify and reduce negative impacts that may be hindering the inflow of resources to the impacted areas. [FEMA R6 ESF 2 branch is also assisting in acquiring fuel to support various telecommunications systems experiencing fueling issues.](#)

Amateur Radio Operators – such as ARES / RACES and other groups, [are continuing to support](#) local EOCs, DDCs and local entities by reporting local outages; activating Local VHF / UHF repeater networks, placing equipment and personnel on standby to provide additional resources as may be needed. They continue to monitor the situation and provide technical assistance as needed.

DPS IOD – Communications - is monitoring and providing frequency, technical and equipment assistance to local jurisdictions experiencing communications outages.

CSEC (Commission State Emer. Comm.): Currently responding to PSAP / 911 outages in at least 13 counties. As of this report, the counties experiencing 911 / PSAP outages are: Coke, Concho, Crockett, Gaines, Irion, Kimble, Mason, McCulloch, Menard, Reagan, Schleicher, Sterling, and Sutton. The bulk of the outages are due to a power failure at the San Angelo Central Office. Efforts are being made to replace the failed generator.

Texas Association of Broadcasters (TAB): Monitoring the status of Local Primary 1&2 (LP1 & LP2) broadcasting stations that are or may experience service interruptions because of the storm. TAB is currently working with TDEM to acquire propane fuel for a radio group in Kerrville, Kerr County.

Texas A&M AgriLife Extension Service (AgriLife): Standing ready to support TDEM, TAHC, and local jurisdictions to provide assistance with livestock sheltering and other issues related to the February weather event. Extension activated one DAR agent on February 14 to assist TEEX with a delivery of 2,695 blankets from the Lufkin warehouse to Houston Transtar Shelter to support operations.

AgriLife Communications has distributed winter weather disaster preparedness and recovery information to news media and on social media. The Texashelp.tamu.edu website has winter storm information related to animals and for a variety of winter-related topics for families and individuals. They have also promoted the Texas Extension Disaster Education Network (Texas EDEN) on social media for disaster preparedness information for the public.

Extension personnel are in contact with agency partners, stakeholders, and NGO partners to determine capabilities and respond to post-storm issues. Extension is monitoring status of evacuation hubs for people and animals with TAHC.

Texas A&M Engineering Extension Service (TEEX): Standing by to provide search & rescue assistance as well as personnel to support winter weather operations as needed.

Texas A&M Forest Service (TFS): The Texas A&M Forest Service is currently supporting local agencies, TDEM and TxDOT with winter weather support. TFS Crews are currently assisting in the Panhandle, West, Northwest, North, East, Central, and South Branches with (7) Motor Graders, (34) 4x4 Vehicles, (2) Short Plans Teams, (1) Resource Staging Area Team, and (85) support personnel. Additionally, TFS is working to help fill TIFMAS Resources for Zapata County, University of Texas Medical Branch in Galveston County, City of Galveston, City of

Nacogdoches, and Village Fire Department in Harris County. (5) Saw Crews and (30) 4x4 vehicles remain available and ready for response.

- The TFS Panhandle Branch is supporting the TxDOT Amarillo and Childress Districts. Amarillo resources came on shift at 0400 and began blading Loop 335 from Interstate 27 to Interstate 40. This area received heavy accumulation and taking several passes. Crews bladed all of the south side of Loop 335 from Interstate 40 on the east side of Amarillo to Interstate 40 on the west side. Crews also bladed Interstate 27 access roads and the on/ off ramps from just north of Canyon to Interstate 40. In total, for the February 17 operational period, Amarillo resources bladed a total of 114 miles of throughout the Amarillo area. Crews also patrolled 558 miles of roads and assisted (2) motorists. Childress resources patrolled 1,229 miles of tier 2 and 3 roads, assisted (5) disabled motorists and completed one critical mission of blading 1 mile of roads in Childress, to support the opening of their local shelter.
- The TFS West Branch is supporting TxDOT winter weather operations in the Junction region. There are two motor graders, one assigned to Junction and one assigned to the Junction TxDOT District. Crews in the Junction region have cleared 1 lane on FM 479 and improved US290. They are clearing FM385 North of Harper. A MG is clearing US377 North to London. The mission for the night of February 17 will the goal to finish clearing a second lane on US385 from US377 to US290, approximately 21 miles. TFS West Branch personnel have recovered damaged repeater equipment and restored emergency radio capabilities for Fire/EMS and Law Enforcement in Kimble/ Junction Counties. London VFD has rescued (8) persons from numerous vehicles. San Angelo crew has cleared 125 miles within the City of San Angelo, including entrances to several medical facilities in addition to the north and south entrances of Goodfellow Air Force Base.
- The TFS Northwest Branch is supporting TxDOT Abilene and Eastland Districts, and is currently bladed 165 miles around the towns of Buffalo Gap, Tuscola, Lawn, View, Caps, and Coronado's Camp – including portions of Hwy 277, FM 89, FM 613, FM 614, Hwy 83/84, FM 382, FM 604, Buffalo Gap Rd, and FM 707. Abilene resources continue to patrol areas and completed a total of 546 miles of Tier 2 and 3 roads and assisted 5 motorists. Burkburnett resources patrolled 650 miles of Tier 2 and Tier3 roads, checked (20) vehicles, assisted (82) vehicles, and moved (25) cots from Electra to Clay County Memorial Hospital in anticipation of moving patients from an assisted living facility. Incident Management Team support has been requested to support to Coleman County/City of Coleman with resource tracking and producing incident action plans. Personnel delivered a generator to the City of Coleman to assist with operations at the EOC as well as assisted City of Clyde with an aircraft heater to

help get water system back online. Crew received (6) pallets of anti-gel and will assist with distribution throughout the branch.

- The TFS North Branch is assigned to DDC 4A for deliveries of blankets, water, and food for residents without power and DDC-4B and Tarrant county with water and commodity distribution, including (6) pallets of water to start a POD at the Trinity Springs Middle School. TFS North Branch personnel assisted in inventorying cots and blankets for TXDOT. Additionally, North Branch personnel are performing a ground support mission overnight February 17, 2021 to deliver over 500 pounds of critical blood products from Dallas to Houston. (5) 4x4 vehicles have traveled approximately 750 total miles during patrol and assistance missions in the preceding operational period and assisted (2) disabled fire engines and (1) TXDPS Trooper. North Branch also filled an emergency request for MREs for local health workers, (24) cases of MREs 288 meals to Providence Hospital, (24) cases of MREs 288 meals to Baylor Scott and White Hospital, and (10) cases of MREs 120 meals for AMR.
- Additional resources have been assigned by the State Operations Center, to the Fort Worth RSA to track commodities for distribution.
- The TFS East Branch is currently supporting DDC 5 & 6 with a short Planning Section Team for Incident Action Plan development and Situation Reports throughout the Disaster District as well as maintaining communication with DDC 14 & 15. East Branch personnel are in communication with local fire departments to assist in determining needs and maintain situational awareness. TFS resources are working with Flint-Gresham VFD (part of Smith County ESD2) regarding an apparatus that were severely damaged while responding to earlier in the week. TFS has also hauled (4) pallets of bottled water to the warming center at the Nacogdoches Civic Center and completed numerous welfare checks in Upshur County.
- The TFS South Branch is supporting the Fredericksburg Fire Department, conducting welfare checks and supporting other needs in coordination with the Gillespie County EOC. South Branch resources assisted with securing and delivering (2) generators critical to the water system staying in service for Fredericksburg, (3) pallets of drinking water and (1) pallet of MRE's for shelter operations and response needs, performed (10) water delivery missions, (4) food delivery missions, (8) fueling operations to support generators maintaining critical infrastructure and key resources, (2) Medical assists, assistance for (1) stranded motorist, and (35) welfare checks. Resources are supporting Uvalde County EOC and Zavalla County, including La Pryor VFD whose equipment was damaged by freezing conditions, such that they are not able to provide response service to the community. Beeville Resources working to determine status of fire departments in the area and possible damage to equipment or loss of service due to freezing conditions. Edinburg Resources are working the request from

Zapata FD for a Type 1 Engine that was impacted by freezing conditions damaging the equipment. STAR request for TIFMAS support submitted and is still working (as noted below).

- (4) TFS/ESF 4 Representatives are currently assigned to the State Operations Center for resource mobilization and coordination support.
- The TFS EOC is currently working with TIFMAS Branch Coordinators to fill STARS for Zapata County (One Type 1 Engine and Crew), Galveston County – University of Texas Health Medical Branch (Two Water Tenders), City of Galveston (Four Water Tenders), and the City of Nacogdoches (One Water Tender).

Public Utility Commission of Texas (PUC): Monitoring and communicating with power providers as well as tracking power outages due to winter weather. ERCOT has issued an Operating Condition Notice (OCN) for the potential extreme cold weather which will run from February 11 through February 16.

Texas Animal Health Commission (TAHC): The TAHC is maintaining situational awareness of the evolving weather incident. The TAHC is activated to the SOC, is monitoring weather calls, and is coordinating with TAHC Regional Offices and animal response partners at the local, state, and federal level for support of local jurisdictions. Coordination communications have occurred with ESF-11 partners regarding potential hay/feed or other livestock-related support following the storm. [Some feed stores and other agriculture infrastructure are beginning to get back online, but stock may be low due to transportation delays and high demand.](#) All partners have indicated no need at this time [but are working to prepare for anticipated issues.](#) TAHC staff remain on standby for response to any animal issues which may arise. Rolling energy brownouts and storm damages are continuing to impact both TAHC staff and animal stakeholders. All ESF-11 partners are working to maintain contact and situational awareness of any concerns related to these issues.

Impacts to the animal agricultural industry are continuing to be reported. Gas curtailments and electricity outages are impacting processing plants, which has cascading impact on the milk and meat-animal production industries. [Additionally, slow or shutdowns of the processors are becoming critical issues for the poultry industry, which the TAHC is working to help mitigate.](#) Reports of milk, beef, and poultry impacts have been received. The TAHC is [holding calls](#) with industry partners to determine the extent of impacts and what possible relief or mitigation may be supported by state and federal partners, as appropriate.

Texas Department of Transportation (TxDOT): In response to snow and ice TxDOT is performing winter weather operations by pretreating and treating roads.

- There are [4,820](#) locations on state roadways that are impacted by Snow/Ice with [22](#) road closures due to icy conditions.

- All districts and EOCs are currently operating 24 hours a day and will continue working this schedule through the duration of this event.
- TxDOT is working winter operations in all 25 districts as each district had impacts of winter weather. 3,181 TxDOT employees and 2,784 pieces of equipment were directly involved in winter weather operations across the state for Tuesday, February 16, 2021.
- Priority is to maintain the state-maintained highway system with our inventory of materials.
- TxDOT is monitoring and shifting material as needed. Replacement materials have been ordered and are currently being filled.
- Contract and County forces are also being utilized providing operators and motor graders to assist in plowing roadways in districts across the state. Rental motor graders are also being utilized by TxDOT forces. During the overnight hours, a second storm moved across the state adding a layer of ice over roadways that were cleared yesterday.
- Crews continued treating and plowing the areas affected by the storm that moved across the state today.
- TFS motor graders and support crews continue to support road clearing operations across the state.
- There has been coordination with the Public Utility Commission, TDEM fuel vendor, and local governments to prioritize routes and clear routes to critical infrastructure.
- TxDOT is utilizing their permanent digital message boards to display advisory of the weather conditions to the traveling public. Last night along the IH-10 corridor from El Paso to San Antonio, a message was added to the winter advisory message with the following message "Severe fuel shortage next 200 miles."
- TxDOT is currently staffing the SOC 24 hours a day through the duration of this event.
- STARs are being processed as they are received.

Texas Department of Public Safety (TXDPS): Texas DPS has prepared statewide resources to appropriately respond to this severe weather event. All Texas Highway Patrol (THP) troopers are fully prepared to respond as conditions dictate. Some areas already impacted by the severe weather are ensuring 24-hour trooper coverage. THP Disaster District Chairs are communicating with TxDOT, TDEM, and TPWD to discuss emergency response plans. The Northwest, North, West, and Southeast Texas regions are coordinating with state police partners from New Mexico, Oklahoma, Arkansas, and Louisiana to ensure prompt responses to potential interstate highway issues. Texas DPS has troopers and equipment responding statewide to events in areas adversely affected by the winter weather event.

All assigned THP troopers are actively investigating crashes and assisting stranded motorists around the clock since the start of the winter weather event. Troopers are clearing traffic and continue to patrol and monitor the affected areas. THP is

working closely with state partners TxDOT, TDEM, TFS, TPWD and TMD during this event. THP personnel are ready to assist with request for assistance.

North Texas DDCs assisted with the coordination and delivery of blood, fuel, cots, relocation of nursing home residents, and provided critical fuel to first responders.

Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures. Assisted local law enforcement agencies with crash investigations and weather-related traffic issues. Troopers assisted stranded motorists.

THP troopers investigated 1,952 crashes, with 500 injuries and 22 fatalities, across all Regions from February 11 through February 16.

Texas Military Department (TMD): TMD will support Texas Highway Patrol, Texas Parks and Wildlife Division, and TxDOT in protecting life and property during events of winter weather in Texas. TMD has deployed 94 personnel and 34 vehicles to Amarillo, Abilene, Wichita Falls, Waco, Dallas/Fort Worth and Tyler to assist stranded motorists and conduct welfare checks. TMD has conducted 550 personnel assists, three rescues, and has towed six vehicles. TMD has activated personnel to support Warming Centers in select locations throughout Texas. TMS has activated an Air Operation Center and two Airlift MRPs. TMD has activated personnel for Shelter Management at a Warming Shelter in Missouri City. TMD has activated a Rotary Wing Mixed MRP with Rotary Winged Aircraft staged in Austin, San Antonio, and Grande Prairie.

TMD Winter Weather Package in Abilene is assisting with transportation to shelters.

Texas Parks and Wildlife Department (TPWD): TPWD has prepared resources for this winter weather event consisting of Texas Game Wardens and State Parks Police Officers. Also, TPWD has specialized equipment and resources available to support requests including our Aviation, UAS, and K9. TPWD is continuing to be advised of the current weather conditions and are maintaining a state of readiness.

- Game Wardens and Park Police Officers have assisted in a total of 8 evacuations and conducting 74 welfare checks.
- Game Wardens and Park Police Officers continue to patrol in areas affected by the winter weather and are working in conjunction with Texas DPS Troopers and other first responders assisting stranded motorists and traffic control due to weather conditions.
- TPWD has personal staffing the Remote SOC during a 24hr activation and is communicating with TxDOT, TDEM, Texas DPS, TMD and other agency representatives to discuss response plans and needs for support.
- Bell County and Llano County Game Wardens assisted with welfare checks around rural areas of the county. Llano County Game Wardens assisted with six transports to warming centers.

- Jasper County - Game Wardens assisted an elderly couple that were without electricity and facing frigid temperatures in their home. Wardens took them a generator and some space heaters that they had available. The man has serious health issues and was moved to a hospice facility.
- Pecos County - Game Wardens assisted local authorities with a motor vehicle accident on IH-10 near Fort Stockton.
- Travis County - Game Warden assisted a family in Austin who has been without power for over 36 hours. Family was running low on supplies, so the Game Warden delivered supplies.
- Travis County – Game Wardens assisted with the transport of three State Officials to and from the SOC for the Governor’s meeting and press conference.
- Travis County – Game Wardens assisted with taking three State Officials to ERCOT for a special meeting at their facility.

Public Utility Commission of Texas (PUC): Monitoring and communicating with power providers as well as tracking power outages due to winter weather. ERCOT has issued an Operating Condition Notice (OCN) for the potential of extreme cold weather which will run from February 11 through February 16.

Infrastructure

Shelters/Warming Centers Activated:

Region	# Reported
1	96
2	27
3	34
4	22
5	34
6	27
Total	240

Power Outages: Source Eagle-I as of 10:30 AM

Region	# Affected
Region 1	104,545
Region 2	76,120
Region 3	102,950
Region 4	11,272
Region 5	5,090
Region 6	170,579
Grand Total	470,556

STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAMUS TFS	Winter Weather Support Crew	10	6	Assigned	TxDOT Childress District
TAMUS TFS	Winter Weather Support Crew	8	5	Assigned	TxDOT Amarillo District
TAMUS TFS	Winter Weather Support Crew	7	3	Assigned	Coke/Kimble/Kerr/Menard/Tom Green Counties
TAMUS TFS	Winter Weather Support Crew	2	2	Assigned	TxDOT San Angelo District
TAMUS TFS	Winter Weather Support Crew	11	6	Assigned	DDC 7
TAMUS TFS	Winter Weather Support Crew	8	4	Assigned	DDC 3
TAMUS TFS	Delivery Drivers	9	5	Assigned	DDC 4A
TAMUS TFS	Delivery Drivers	2	1	Assigned	Tarrant/ Harris Counties/ American Red Cross
TAMUS TFS	Short Plans Team	4		Assigned	DDC 5 & 6
TAMUS TFS	Winter Weather Support Crew	4	3	Assigned	TxDOT Waco District
TAMUS TFS	Winter Weather Support Crew	7	6	Assigned	Gillespie County
TAMUS TFS	RSA Support Team	5		Assigned	Fort Worth
TAMUS TFS	IMT Short Team	3		Assigned	Coleman County / City of Coleman
TAMUS TFS	ESF 4 Representatives	4		Assigned	Austin/SOC
TAMUS TFS	TIFMAS	TBD	1	Activated	Zapata County
TAMUS TFS	TIFMAS	TBD	4	Activated	City of Galveston
TAMUS TFS	TIFMAS	TBD	2	Activated	UTMB-Galveston
TAMUS TFS	TIFMAS	TBD	1	Activated	Nacogdoches
TAMUS TFS	Saw Squads	25		Available	Statewide

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAMUS TFS	Winter Weather Support		30	Available	Statewide
TAHC	SOC Representative	1		Assigned	Austin
TAHC	Office Staff	6		Available	Virtual
TAHC	Regional Mgmt.	18		Available	Statewide
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDC Liaison	1	1	Assigned	Garland
TPWD	Game Wardens	432	432	Assigned	Statewide
TPWD	Park Police Officers	90	90	Activated	Statewide
TPWD	Aircraft	2	1	Activated	Austin
TPWD	UAS Team	50	50	Activated	Statewide
TPWD	K9 Team	9	9	Activated	Statewide
TMD	Winter Weather Package	18	6	Assigned	Amarillo
TMD	Winter Weather Package	18	6	Assigned	Wichita Falls
TMD	Winter Weather Package	16	6	Assigned	Dallas/Fort Worth
TMD	Winter Weather Package	16	7	Assigned	Abilene
TMD	Winter Weather Package	16	6	Assigned	Waco
TMD	Winter Weather Package	9	3	Assigned	Tyler
TMD	TMD Military District Coordinator	1		Assigned	DDC Hurst
TMD	Warming Center Support	0		Activated	Dallas/Ft Worth
TMD	Warming Center Support	0		Activated	Austin
TMD	Warming Center Support	0		Activated	San Antonio
TMD	Warming Center Support	0		Activated	Houston
TMD	Air Operation Center	0		Activated	Austin
TMD	Air Lift MRPs 2X	0	2	Activated	Austin
TMD	Shelter Management	0		Activated	Missouri City
TMD	Rotary Wing Mixed	0	3	Activated	Austin San Antonio Grand Prairie
TXDPS	SOC Liaison	2	2	Activated	Austin

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TXDPS	THP Troopers and Vehicles	2,211	2,211	Assigned	Statewide
TXDPS	THP Troopers and Vehicles	1,089	1,089	Activated	Statewide
TxDOT	SOC Liaison	4		Assigned	Austin
TxDOT	Resources	3,181	2,784	Assigned	Statewide
Texas Agrilife	SOC liaison	1		Assigned	Austin
Texas Agrilife	Administration	2		Assigned	College Station

FINAL COMMENTS: The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

Level I (Emergency Conditions)
Level II (Escalated Response Conditions)
Level III (Increased Readiness Conditions)
Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at:
<https://tdem.texas.gov/situation-reports/>*

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